flock safety

Flock Safety Professional Services

Implementation Services

Statement of Work
For
Mt. Juliet PD - TN
FlockOS Premium

Effective Date: 06/03/2025
Revision: 1
Drafted by: Laklyn Chambers

Introduction

This Statement of Work ("SOW") is between Mt. Juliet PD - TN ("Customer") and Flock Group Inc ("Flock Safety"). This Statement of Work is governed by the Master Service Agreement with Flock Safety and Customer. This SOW defines the scope of the services that Flock Safety will provide to the Customer. This Statement of Work provides definitions and mutual understanding of the work to be completed.

Project Summary

Flock Safety will implement the following for Mt. Juliet PD:

- 10 16-channel Gateways to enable Flock AI (Free Form Search capability)
    - Network bandwidth must support constant camera streaming to Flock's cloud. Gateway 1.0 will be replaced with Flock's AI Gateway 2.0 when generally available.
- Configure and integrate 355 camera streams with Wing VMS for Avigilon - Windows
    - Other camera integrations must be able to supply a VMS integration that is supported by Flock.
- Configure and integrate up to 2 Wing LPR to overlay Flock's LPR software on existing Axis IP cameras.

- 10 solar-powered live video cameras to be included with FlockOS Premium for community partnership.
    - Camera location is at the discretion of the PD and contingent on approval of business/owner's private property.
- 10 16-channel Community Gateways to be included within FlockOS Premium for community partnership.
    - Gateway channel size may be modified depending on a location's stream requirements, not to exceed a total stream count of 10 ← 16 channel of gateways. Gateway bundle to conclude when total gateway or stream count is reached (whichever comes first).
- Creation of a Camera Registry Website using standard template language to facilitate public/private partnership for camera registration, sharing, and purchasing
    - Marketing materials packet is generated to help promote this site with 100 printed flyers, 100 business cards, 20 window decals and social media posts
- Custom ESRI map layers to overlay on FlockOS map
- Integration of Single Sign-On (SSO) with Microsoft
    - Identity Provider supports SAML
- Map Attachments to allow file and image uploads to map and redirection from FlockOS to desired web resource
- Integration with Dronesense for live GPS location and video

Descriptions of Services

The following services will be provided as part of this Statement of Work. Any Services not described herein will require a Project Change Request (PCR).

Project Readiness Services

Flock Safety will provide a Technical Project Manager for engagement that will be responsible for the following tasks:

- Reviewing Statement of Work and contractual responsibilities of both parties with the Customer's lead point of contact.
- Providing project plans to the Customer and updating the plan during the length of the engagement.
- Measurement and evaluation of the progress.
- Handoff upon project completion.

Configuration and Validation

Flock Safety Implementation technicians will:

- Configure ESRI Based map interface
- Implement Video Management System
- Integrate existing Flock Hardware
- Enable Unlimited Users
- Enable Real-Time Routing

- Enable live location sharing via Flock Mobile Application
- Enable Map Attachments
- Implement Single Sign-On (SSO) for FlockOS
- Plot registrations on FlockOS map for the Camera Registry Program
- Enable drone location and video via DroneSense integration.

Video Integrations

Configure video streams to integrate with FlockOS. To integrate with FlockOS, the cameras must be able to support integrating via a supported VMS, or Gateway.

- Configure and integrate up to 355 camera streams with Wing VMS for Avigilon integration.
- Configure and integrate up to 4 Cloud Replay for live and historical playback
- Configure and integrate up to 2 Wing LPR to overlay Flock's LPR software on existing Axis IP cameras.
- 10 solar-powered live video cameras to be included with FlockOS Premium for community partnership.
    - Camera location is at the discretion of the PD and contingent on approval of business/owner's private property.
- 10 16-channel Community Gateways to be included within FlockOS Premium for community partnership.
    - Gateway channel size may be modified depending on a location's stream requirements, not to exceed a total stream count of 10 ← 16 x number of gateways in the tier). Gateway bundle to conclude when total gateway or stream count is reached (whichever comes first).
- Unlimited video stream integrations must be accessible with a VMS that Flock supports a direct integration with.
  ******Cameras must be able to support RTSP streaming back to Flock's cloud.*

VMS Integration

Avigilon

- Avigilon Control Center version 7.12 or greater
- Installation of Avigilon's Web Endpoint
- Port forward the server to Flock's IP and whitelist the IP (54.157.57.206).
- Creation of a Flock user (with live and recorded permissions)

Out of Scope:

- Physical installation of any product not supplied by Flock.
- Software changes/configurations outside of FlockOS.
- Network configurations outside of Flock standards.

Flock Gateway Configuration

Customer Responsibilities to be completed prior to Flock Safety Site Visit:

- Customer Networking rules (port forwarding)
- Camera information including IP address, Port forwarding, Camera Login and manufacturer, Lat and Long,
- Open HTTP access and RTSP (UDP and TCP) to the Gateway.
- Onsite IT representative with networking access available
- Power for NVR
- Available physical ethernet port to interface with cameras via Onvif

Project Conditions

- Project Timeline is dependent upon the information supplied by the Customer. All information that is asked by Flock Safety, is required to be completed prior to Flock Employee onsite.
- Streams will be available to the Customer within 5 business days of Flock product installation.
- A completed statement of work will include the FlockOS Elite package. All streams and products purchased will be installed or implemented via Flock Safety. Third Party cameras integrated will be available on the Flock Safety network. This may exclude change orders and or individual stream troubleshooting.
- Wing gateway install requests will be completed according to a rolling 90 day schedule.
- Flock Safety will develop a community partnership website for camera registrations and additions in accordance with Flock Standard Templates unless otherwise stated in this SOW.
- Flock Safety will be onsite quarterly to install Wing Gateways. There will be 4 install visits that will be planned with Flock and the Customer.

Work Breakdown	Resource	Onsite	Remote
FlockOS Elite Package	Sales Engineer, Integration Manager	X	X
Upgrades/Enhancements	N/A		

Implementation Services Purchased	Number of Gateways
16 Channel Wing Gateway	10

Payment Terms

Services will be invoiced as per the terms on your Flock Safety quote and contract. Flock Safety Professional Services labor rate is $250 per hour for all services above and beyond those purchased and outlined in this statement of work.

Acknowledgement and Approvals

Upon completion of this SOW, no additional services are due to the Customer under this SOW.

The parties, through their authorized representatives signed below, hereby agree to the terms of this Statement of Work as of the Effective Date.

Flock Safety	
Name	
Title	
Signature	
Date	

Customer	
Name	
Title	
Signature	
Date	