



MT. JULIET POLICE DEPARTMENT

EXECUTIVE SUMMARY

Approval and Implementation of Emergency Medical Dispatch Call Handling Training and Program

- 1) Who: Mt. Juliet Police Department
- 2) What: Approval is needed for the implementation and service agreement for PowerPhone's Total Response computer-aided dispatch interface for Emergency Medical Dispatch procedures.
- 3) When: Immediately
- 4) Where: Mt. Juliet City Limits
- 5) Why: The program provides training and software for emergency medical dispatch instructions for dispatchers in call handling, ultimately providing a higher level of care for the patient. Mt. Juliet EMS will then be able to bill such services to the served individual and/or their insurance.
- 6) Costs: Initial \$55,997, and it will be reoccurring per year.
- 7) Line Item: This purchase was budgeted in the current FY in line 42100-945

Staff Recommendation: Chief James Hambrick has provided a positive recommendation

Prepared by: Capt. Tyler Chandler